

Staple-Down and Glue-Down Installation Instructions

Indusparquet® 5/16" or 7/16" Prefinished Solid

Thank you for choosing BR-111™ Exotic Hardwood Flooring. Protect your investment; thoroughly review and adhere to the following installation instructions.

Please note that these are instructions for the experienced hardwood flooring installer. For more detailed information on the basics of installing hardwood flooring, please contact the National Wood Flooring Association (NWFA) at 1-800-422-4556 or visit www.nwfa.org.

Installer/Owner Responsibility

Hardwood flooring is a natural product; therefore defects in the flooring can occur in the manufacturing process or naturally as a characteristic of the wood. BR-111™ 5/16" & 7/16" solid hardwood floors are manufactured within accepted industry standards, allowing for up to 5% defective product (may be natural or manufacturing related) based on the original hardwood flooring purchase order. Order 5% additional flooring product above actual square footage requirements to allow for cutting and grading of material.

Prior to installation, the installer and owner assumes all responsibility for final inspection and quality of the product.

Flooring should be carefully examined for finish and quality. Do not install hardwood flooring that is unacceptable; contact seller immediately. Final grade, manufacturing, finish quality checks and final approval of the product is the sole responsibility of the owner and installer. The installer must exercise good judgment and common sense before and during installation. Flooring with obvious defects or imperfections should be trimmed and used in hidden places or discarded. Once installed, the floor is considered as having been accepted by the owner and installer. If any floor is installed with obvious defects or imperfections at time of installation, BR-111™ will NOT in any case be liable for installer's lack of judgment, quality of installation, labor, installation, and associated costs.

The installer must determine that the job-site environment and sub-floor surfaces meet applicable construction and material industry standards. BR-111™ declines any responsibility for job failure resulting from deficiencies associated with sub-floor or job-site environment.

The installer must hold out or cut off defective flooring material during installation. Filler or putty stick may be used to correct minor flooring defects during installation and is considered a normal procedure.

The installer is commissioned and contracted by the owner. Owners should choose their installer carefully by checking references and previous job experience, etc. The cheapest is not always the best. Installing hardwood flooring is a highly skilled operation. The contract to install is between the owner and the installer. BR-111™ is in no way responsible for the owner's choice of installer or any failure by the installer to satisfy the owner.

Basic Tools and Accessories

- Rubber mallet
- Pencil
- Jamb saw or hand saw
- Chalk line
- Hammer
- Tape measure
- Table saw or band saw
- Broom
- Leading brand of hardwood flooring cleaner
- Calcium Chloride Test (may be needed)
- Quality moisture meter with manufacturer's relevant exotic species calibration figures

Additional Tools for Staple-Down Installation

- Drill with 1/16" Drill Bit
- 4d-6d Flooring Nails
- Nail Set
- 5/16" Products
 - Powernail 200/250 (fitted with C-1 Adapter Pad, no shims, 1 1/4" E-Powercleat nails, and compressor set at 70 psi) www.powernail.com
 - Senco SLS20HF (1-800-543-4596)
 - Stanley-Bostitch S32SXBHF (1-800-556-6696)
 - HighPRO AS-4090 (1-888-232-2460)
 - Or other machines designed or adapted specifically to 5/16" solid wood flooring
 - 1" (minimum) glue-coated staples
- 7/16" Products
 - Powernail 200/250 (fitted with U-1 Adapter Pad, two shims, 1 1/4" E-Powercleat nails, and compressor set at 60 psi), HighPRO AS-4090 or other machines designed or adapted specifically to 7/16" solid wood flooring
 - 1 1/8" (minimum) glue-coated staples
- **Moisture barrier must be established.** (6 mil polyethylene film)

Additional Tools for Glue-Down Installation

■ Warranted Moisture Sealer Products

The following are sealer and glue systems that offer a warranty from their manufacturers for sub-floor moisture intrusion. BR-111 highly recommends the use of these products when gluing down the 5/16" & 7/16" solid hardwood flooring. Due to the ever-changing moisture vapor emission from concrete sub-floors, it is **HIGHLY RECOMMENDED** that these products be used.

■ Sealers (Sub-floor moisture intrusion warranty provided by their manufacturer)

- **Franklin Titebond 531 Epoxy Moisture Control System** used to seal the sub-floor along with the use of a Franklin Moisture Cured Urethane Adhesive. See website www.franklinflooring.com for details.
- **Bostik MVP (Moisture Vapor Protection)** used to seal the sub-floor along with the use of a Bostik Moisture Cured Urethane Adhesive. See website www.bostik-us.com for details.
- **Sika Primer** used to seal the sub-floor along with the use of Sika T55 Adhesive. See website www.sikausa.com for details.
- **Dri Tac - MCS 7000 Concrete Moisture Control** used to seal the sub-floor along with the use of a Dri Tac 7600 Moisture Cured Urethane Adhesive. See website www.dritac.com for details.

There are many leading brand concrete sealer and glue systems that offer moisture vapor protection and warranties. Always check with the manufacturer of the sealer system to investigate what protection and warranties are offered. Remember your moisture protection warranty comes from the sealer manufacturer. **ALL BR-111 PRODUCTS REQUIRE THE USE OF A MOISTURE CURED URETHANE ADHESIVE. DO NOT USE WATER BASED ADHESIVES WITH BR-111™ GLUE-DOWN PRODUCTS.**

Other Approved Urethane-Based Adhesives that Provide a Bond Warranty Only

(This bond warranty is supplied by their manufacturer. No moisture protection warranties are offered by any of the adhesive products listed below.)

- BR-111's StrateStuff Urethane Adhesive
- Franklin 811 or Franklin 811 Plus Urethane Adhesive
- Bostik's Best, Bostik Fast Tack, Bostik's BST Urethane
- DriTac 7600
- Parabond 4002
- Sika Bond T55

Other Tools Required for Glue-Down

■ Trowel

Correct trowel as requested by glue manufacturer for a solid hardwood flooring product. BR-111 StrateStuff requires a 1/4" x 1/8" x 1/4" square notch trowel. Always confirm with adhesive manufacturers recommendations.

■ Urethane Adhesive Cleaner

Many of the leading glue manufacturers offer their own adhesive cleaner. Please use them. If none is available, a light application of mineral spirits to a terry cloth will help.

■ 3-M Blue Tape

FINAL NOTE ON GLUE-DOWN: Wood floors could cup or buckle from an intrusion of moisture. This is usually from one or both of two places; the sub-floor or environmental conditions. To protect from these situations when gluing-down BR-111 recommends the use of previously listed Moisture Protection Systems that carry warranties from their manufacturers. To address environmental moisture intrusion BR-111 provides detailed acclimation instructions and strongly advises to keep these products in controlled conditions with relative humidity within the 35-55% range.

The failure to use any of the sealers and failure to control environmental conditions will **VOID** any claims for "cupping or buckling" of an installed floor.

Step 1: Pre-Installation

Site Inspection

Prior to installing hardwood floors, the building must be structurally complete and enclosed, including installation of exterior doors and windows. Concrete, masonry, drywall, and paint must also be complete, allowing adequate drying time as to not raise moisture content within the building.

HVAC systems must be fully operational at least 14 days prior to flooring installation, maintaining a consistent room temperature between 60-75 degrees Fahrenheit and relative humidity between 35-55%. This not only stabilizes the building's interior environment, but also is essential when acclimating hardwood flooring to the job-site. **Maintaining a controlled environment is paramount to the performance of the product.**

Exterior grading, directing drainage away from the structure, as well as gutters and down-spouts should also be completed. Floors can only be installed on or above grade level and are not recommended in full bathrooms.

It is essential that basements and crawl spaces are dry. Crawl spaces must be a minimum of 24" from the ground to underside of joists. A vapor barrier must be established in crawl spaces using 6 mil polyethylene (poly) film with joints overlapped and taped. **Crawl spaces must be addressed.**

During the final pre-installation inspection, sub-floors must be checked for moisture content using the appropriate metering device for wood and/or concrete.

Step 2: Equalizing Hardwood Flooring

Wood is a porous material with a natural cellular structure that expands and contracts depending on the amount of relative humidity present in the surrounding atmosphere. Equalizing moisture content to the job-site equilibrium point before installation is paramount to stabilizing movement after installation.

Handle and unload hardwood flooring with care and store within the environmentally controlled site in which it is expected to perform. Flooring stored upon "on-grade" concrete floors should be elevated at least four inches to allow air circulation under cartons. Hardwood flooring must acclimate for as long as necessary to meet minimum installation requirements for moisture content. Using the equilibrium moisture content chart below, determine the proper moisture content for the installation. Always use a moisture meter to determine where the flooring and present job-site conditions are in relation to the projected final equilibrium point taking into account seasonal changes.

Monitor the flooring and job-site conditions as they acclimate. If the wood is neither gaining nor losing moisture, an equilibrium condition has been reached.

Equilibrium Moisture Content Chart

Temp. Relative Humidity, Percent

	5	10	15	20	25	30	35	40	45	50	55	60	65	70	75	80	85	90	95	98
30° F	1.4	2.6	3.7	4.6	5.5	6.3	7.1	7.9	8.7	9.5	10.4	11.3	12.4	13.5	14.9	16.5	18.5	21.0	24.3	26.9
40° F	1.4	2.6	3.7	4.6	5.5	6.3	7.1	7.9	8.7	9.5	10.4	11.3	12.4	13.5	14.9	16.5	18.5	21.0	24.3	26.9
50° F	1.4	2.6	3.6	4.6	5.5	6.3	7.1	7.9	8.7	9.5	10.3	11.2	12.3	13.4	14.8	16.4	18.4	20.9	24.3	26.9
60° F	1.3	2.5	3.6	4.6	5.4	6.2	7.0	7.8	8.6	9.4	10.2	11.1	12.1	13.3	14.6	16.2	18.2	20.7	24.1	26.8
70° F	1.3	2.5	3.5	4.5	5.4	6.2	6.9	7.7	8.5	9.2	10.1	11.0	12.0	13.1	14.4	16.0	17.9	20.5	23.9	26.6
80° F	1.3	2.4	3.5	4.4	5.3	6.1	6.8	7.6	8.3	9.1	9.9	10.8	11.7	12.9	14.2	15.7	17.7	20.2	23.6	26.0
90° F	1.2	2.3	3.4	4.3	5.1	5.9	6.7	7.4	8.1	8.9	9.7	10.5	11.5	12.6	13.9	15.4	17.3	19.8	23.3	26.0
100° F	1.2	2.3	3.3	4.2	5.0	5.8	6.5	7.2	7.9	8.7	9.5	10.3	11.2	12.3	13.6	15.1	17.0	19.5	22.9	25.6

From the U.S. Dept. of Agriculture "Wood Handbook — Wood as an Engineering Material"

NOTE: Equilibrium points vary dramatically throughout the country, from the dry desert areas of the Southwest to moist areas along the Gulf of Mexico. In addition, a wide range of relative humidity can be experienced between individual job-sites within the same basic locale. Different heating/air conditioning systems can also dramatically alter on-site relative humidity. As a result, no one fixed moisture content is right for all situations, and it is up to the individual installer to establish the proper moisture content for each installation.

Additional information regarding equalizing exotic hardwood flooring to specific geographic regions is available upon request, or may be obtained from our reference manual posted on-line at www.br111.com.

Step 3: Recommended Sub-Flooring

Staple-Down or Glue-Down Application

- **Preferred**
3/4" (19mm) CDX Grade Plywood or 3/4" (23/32") OSB
PS2 Rated Underlayment with a minimum 40 lbs. density
- **Minimum**
5/8" (15mm) CDX Grade Plywood with a minimum
40 lbs. density

DO NOT STAPLE OVER PARTICLEBOARD OR SIMILAR PRODUCTS.

Glue-Down Only Application

- Concrete Slabs
- Cork (Acoustic)
- Acoustic Concrete

- Ceramic, Terrazzo, Slate, Marble
- Resilient Tile or Vinyl

DO NOT INSTALL THIS PRODUCT OVER RADIANT HEAT FLOORING

Step 4: Sub-Floor Preparation

All Sub-floors Must Be:

- Dry and free of wax, paint, oil, and debris. Replace any water-damaged or delaminated sub-flooring or underlayments. Scrape smooth and sweep prior to installation.
- Level/flat within 3/16" over 10' and/or 1/8" over 6'. If sub-floor is concrete and a leveling compound is needed, use the leveling compound recommended by the concrete sealer moisture barrier manufacturer. Follow the manufacturer's recommendation for applying the leveling compound. Any area containing the leveling compound must be completely dry before proceeding with the installation of the sealer. If sub-floor is plywood or equivalent, high areas or joints can be sanded flat. Low spots can be lifted to flat using shims or layers of builders felt between wood and sub-flooring during installation.
- If plywood or equivalent, sub-floor must be structurally sound prior to installation. Sub-floor must be properly secured with nails or screws every 6 inches along joists to reduce the possibility of squeaking after final installation.
- Appropriate moisture tests must be performed as outlined in the "Step 5: Testing for Moisture Content" section listed below.

Step 5: Testing For Moisture Content

For Wood and Other Sub-Floors Types

Using a quality moisture meter, measure the moisture content of both the sub-floor and the hardwood flooring. **Sub-floors must not exceed 12% moisture content and the difference between sub-floor and hardwood flooring cannot exceed 4%.**

If sub-floors exceed this amount, an effort should be made to locate and eliminate the source of moisture before further installation. **[A moisture barrier (6 mil polyethylene film minimum) is required in the staple-down applications of Indusparquet 5/16" and 7/16" Solid hardwood flooring products.]**

For Concrete Sub-Floors

Concrete sub-floors should always be checked for moisture content prior to the installation of wood flooring. Please note that these tests do not guarantee a dry concrete slab year round. The two most common moisture tests include:

■ Calcium Chloride Test

Calcium chloride tests can be found in flooring retail stores or retail websites on the internet such as www.taylortools.com or www.moisturetestkit.com 1-888-216-TEST (8378).

■ Tramex Concrete Moisture Encounter Meter

(www.tramexltd.com)

Check with moisture sealer manufacturer to confirm what tests are required to initiate moisture sealer warranty.

Step 6: Moisture Barrier Systems

The following moisture barrier systems are recommended. They carry a warranty from their manufacturer.

- **Franklinwww.franklinflooring.com**
– Tech Services: 1-800-669-4583
- **Bostik-Findley....www.bostik-us.com**
– Tech Services: 1-800-523-6530
- **Sika Primer...www.sikausa.com**
– Tech Services: 1-800-933-SIKA
- **Dri Tac....www.dritac.com**
– Tech Services: 1-800-394-9310

Please see the above websites and product labels and literature for full details. The above sealer systems may require some form of testing of the concrete sub-floor (i.e. Calcium Chloride Test). PLEASE REMEMBER THAT YOUR WARRANTY AGAINST MOISTURE VAPOR TRANSMISSION COMES FROM THE MANUFACTURER OF THE SEALER. Before use of any of these sealer/adhesive systems please check with their manufacturer regarding limitations warranties and installation instructions.

STEP 7: Preparation For Specific Sub-Floor Types

Sub-Floor Type: Concrete Slabs

Check with the sealer manufacturer for the following:

- Pre-installation moisture tests required.
- Sub-floor preparation required.

- Recommended trowel size.
- Instructions for use and drying times.

Sub-floor Type: Acoustic Concrete (Gypcrete)

Glue-down application - Acoustic concrete sub-floors must have a minimum compressive strength of 2500 psi. The moisture vapor sealer systems recommended above will require a concrete primer before the application of the sealer system. Check with the sealer manufacturer for requirements.

Sub-Floor Type: Plywood (or equivalent) Over Concrete

Staple-Down Application - A suitable moisture barrier (listed warranted sealers or minimum 6 mil poly) **must be established** over concrete under plywood. Check with sealer manufacturer for their requirements. The 6 mil poly should have joints overlapped 18" and taped together. In the case of a staple-down installation, a 6 mil poly barrier **must be established** above plywood and under floor.

Allow 1/2" expansion space with the plywood around all vertical objects. Sub-floor panels should be spaced a minimum of 1/8" apart to allow for expansion. Using pneumatic or power-actuated fasteners, attach sub-flooring to concrete with a minimum of one fastener per square foot. Further detailed information and recommendations on this style of installation are available on the National Wood Flooring Association website www.nwfa.org

Sub-Floor Type: Plywood (or equivalent) Over Wood Structural Panel

Staple or Glue-Down Application - In the staple-down application, a suitable moisture barrier (minimum 6 mil poly film) **must be established** over plywood (or equivalent) with joints overlapped 18" and taped. Asphalt felt (15 lbs.) may be used in addition to the moisture barrier, **but asphalt felt is not considered a moisture barrier**. In glue-down applications, a moisture barrier is not required unless moisture readings from the sub-floor are at unacceptable levels (please refer to "Step 5: Testing for Moisture Content").

Minimum thickness sub-floor material recommendations are satisfactory for 16" on center joist spacing. Thicker sub-floor recommendations will allow up to 19.2" joist spacing. When joist spacing is greater than 19.2" on center, flooring will exhibit minimum performance. Minimum performance may result in movement, gaps, and/or noises. A second layer of sub-flooring material bringing the overall thickness to 1" – 1 1/8", will provide optimum results when joist spacing exceeds 19.2" on center. Sub-floor panels should be spaced 1/8" apart to allow for expansion.

Hardwood flooring should, whenever possible, be installed perpendicular to flooring joists. Do not install BR-111™

solid floors over existing glue-down wood floors or over wood floors that exceed 3 1/4" face size. In these applications, or when installing BR-111™ solid floors parallel to existing wood floors, install an additional 1/4" layer of plywood to assist stabilization.

Perform appropriate moisture tests.

Sub-Floor Type: Resilient Tile or Resilient Sheet Vinyl

Staple-Down Application — Vinyl or tile must be level and permanently bonded to the sub-floor with full spread adhesive. Do not install over more than one layer that exceeds 1/8" in thickness over suitable sub-floor. Vinyl or tiles should not be loose, crumbled, or in poor condition. Be sure that the staple will penetrate these materials and that breakage does not occur. Perform appropriate moisture tests.

Glue-Down Application — Vinyl or tile must be in fair condition, level, and permanently bonded to the sub-floor with full spread adhesive. Do not glue-down hardwood floors on resilient floors that exceed two layers. Clean surface thoroughly with a good quality household detergent and de-gloss flooring, using an abrasive pad, as necessary to create a good adhesive bond. If necessary, remove wax coating when present on vinyl, using an appropriate stripper. Perform appropriate moisture tests.

Sub-Floor Type: Cork (Acoustic)

Glue-Down Application — Make sure cork is level and permanently bonded to the sub-floor with full spread moisture cured urethane adhesive. The minimum density required for cork is 11.4 lbs./cubic foot; maximum density should not exceed 13 lbs./cubic foot. The cork should be no more than 1/4" thick and constructed of pure cork with polyurethane binders, installed to the manufacturer's specifications. Cork must be rolled into adhesive. Cork is not a moisture barrier. Before application of cork, concrete must be sealed. (See step 6: moisture barrier systems)

Sub-Floor Type: Ceramic, Terrazzo, Slate, or Marble

Glue-Down Application — The above tile products should be level and permanently bonded to the sub-floor by the appropriate methods. Clean and abrade surfaces to remove any sealers or surface treatments to insure a good adhesive bond. Loose tiles must be re-adhered to the sub-floor, and grout joints that exceed 1/16" must be filled with a leveling compound. Follow the manufacturer's recommendation for applying the leveling compound. Any area containing the leveling compound must be completely dry before proceeding with the installation of the wood floor. **Perform appropriate moisture tests.**

Step 8: Installing The Floor

Helpful Tips

- Remove flooring from several different cartons to maximize color and shade mixture.
- Stagger the ends of boards at least 6" in adjacent rows.
- Installation parallel to the longest wall provides best visual effect.

Doorway and Wall Preparation

Undercut or notch-out door casings 1/16" higher than the thickness of the flooring being installed to avoid difficult scribe cuts during installation. Also remove existing base and shoe molding as well as doorway thresholds; each can be replaced after installation is complete.

Establish Starting Point

An exterior wall is usually the straightest and best reference line to start the installation. Direction of finished flooring should be at right angles to the floor joists whenever possible. Establish a starting line by leaving a minimum 1/2" expansion gap* around all vertical obstructions. Measure this distance from the starting wall (in at least two places) close to the starting wall's opposite corners. Mark these points and snap a working chalk line parallel to the starting wall allowing the required expansion space between the starting wall and the edge of the first row of flooring.

* Large spans in environments of possible high humidity may require the addition of internal or field expansion to minimize the possibility of cupping and/or buckling. This can be accomplished by using spacers, such as small washers, every 10-15 rows inserted above the tongue and removed after several adjoining rows have been stapled or glued.

These products need to be maintained in a controlled environment after correct acclimation. BR-111™ recommends that the relative humidity be maintained between 35-55%. Relating humidity conditions greater than 55% will cause the floor to expand. In areas of large spans this could cause the floor to buckle and lift off the sub-floor.

The opposite will be in affect in winter seasons, if the relative humidity drops below 35% the floor will shrink and separation between boards will become apparent.

Installing The Floor: Staple-Down Installation

On the first row of flooring use 6d or 8d flooring nails to top nail surface of flooring and countersink (pre-drilling nail holes will prevent splits).

Fasteners should hit the joist whenever possible. To ensure proper alignment of flooring, make sure the flooring along the working chalk line is straight.

Allowing for a 1/2" minimum expansion gap around all vertical obstructions is critical. Wood expands and contracts with changes in humidity. Wood will buckle and/or cup if an adequate expansion space is not provided. Always allow for expansion when making end or side cuts around vertical objects.

CAUTION: It is extremely important to use the appropriate adapters as well as staples or cleats. Improper fasteners, machines, and air pressure can cause severe damage.

Make sure to properly space fasteners every 3" – 4" along the length of the board with a minimum of 2 fasteners per piece 1" – 2" from each end. Top and/or hand nail enough rows to allow adequate spacing from wall; continue installation with a recommended floor-stapling machine. Stagger the ends of boards at least 6" in adjacent rows creating a stair-step pattern. Continue across the room until finished. Remember to provide adequate spacing for expansion gap.

Installing The Floor: Glue-Down Installation

Apply recommended urethane adhesive with a 1/4" x 1/8" x 1/4" square-notch trowel (confirm with adhesive manufacturer). Follow the manufacturer's recommendations for the application of the adhesive. **DO NOT USE A WATER-BASED ADHESIVE WITH THIS HARDWOOD FLOORING PRODUCT.**

The first row must be installed with the edge of the groove lined up against the chalk line, tongue facing the starting wall. Firmly seat the first row in the adhesive, as additional rows will be pushed back to this original row. To maintain the expansion gap throughout the installation, cut several boards into small pieces to use as spacers between hardwood flooring board and wall or other object.

When installing boards, avoid sliding materials through adhesive when placing them in position. Engage the end joint first, as close as possible to side tongue-and-groove, and fit boards together. Check for a tight fit between all edges and ends of each board. Occasionally lift a board to check for adequate adhesive transfer. Stagger the ends of boards at least 6" in adjacent rows creating a stair-step pattern.

3-M Blue Tape should be used to hold planks tightly together and reduce minor shifting of floors during installation. **Remove all adhesive from the surface of the flooring with urethane adhesive remover or mineral spirits as you go. Adhesive is very difficult to remove from prefinished hardwood floors if allowed to dry and may damage finish on flooring.**

All adhesive must be removed from flooring surfaces prior to applying 3-M Blue Tape. Remove 3-M Blue Tape within 24 hours.

Allowing for a 1/2" minimum expansion gap around all vertical obstructions is critical. Wood expands and contracts with changes in humidity. Wood will buckle and/or cup if an adequate expansion space is not provided. Always allow for expansion when making end or side cuts around vertical objects.

Continue across the room until finished. Remember to provide adequate spacing for expansion gap. Once completed, install molding and trim. Thoroughly clean, sweep, and vacuum installed floor before further use. If floor is to be covered, use a breathable material such as cardboard or rosin paper. Do not cover with plastic.

Step 9: Common Sense Care

It is important to keep your hardwood floors free from dirt, water, food, grease, and other spills which can damage the floor or finish.

Periodically clean floors using a leading brand of cleaner made for prefinished hardwood floors (follow directions on bottle). Do not use ammonia or oil-based wax, polish, abrasive cleaners, or furniture cleaners. Make sure to install floor protectors under furniture, chairs or other items that may sit directly on your hardwood floor to help prevent scratches, scarring, and dents. Regularly, sweep, dust mop and/or vacuum to keep dirt and grit from dulling the shine and scratching the finish. Wipe up all spills promptly with a soft, dry cloth. Avoid walking on floors with sharp, stiletto high heel shoes or shoes with soles in need of repair.

CONGRATULATIONS on your new BR-111™ hardwood floor!
If you have any further questions or comments regarding exotic hardwood flooring, please contact our technical department toll-free at 1-800-525-BR111 (2711).