

These warranties shall not apply to damage resulting from any of the following:
ACCIDENTS • ABUSE OR MISUSE • EXPOSURE TO EXTREME HEAT •
IMPROPER INSTALLATION • IMPROPER MAINTENANCE

For commercial applications, the warranties for stain, fade, and wear-through shall be for a period of (5) years from the date of sale. Commercial applications are not warranted for failure due to water or other moisture-related damage.

Your warranties mean that if any portion of your floor should fail with respect to any provisions of the above warranties, CF, at its sole option, to the original purchaser, will repair or replace the floor. And, if the floor was professionally installed, CF will pay reasonable labor costs.

CF WARRANTIES DO NOT COVER SCRATCHES OR DAMAGES CAUSED BY NEGLIGENCE, INSECTS, FAILURE TO FOLLOW ALL THE MANUFACTURERS SPECIFIC WRITTEN INSTALLATION INSTRUCTIONS, IMPROPER ALTERATIONS TO THE ORIGINAL MANUFACTURED FLOOR, NATURAL DISASTERS OR ACTS OF GOD. CF ASSUMES NO LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.



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WE CARE. *After all, it's our company.*



Clic™ Collection

Warranty & Maintenance Specifications



Columbia Clic™ & Columbia Classic Clic™ Warranties

Lifetime Structural Warranty (Includes Joint Integrity)

Columbia Flooring™ (CF) offers this Lifetime Structural Warranty for residential use, to the original Purchaser only, for as long as you own your home, and covers only approved product applications recommended by CF. CF warrants its products, in their original manufactured state, to be defect-free in regard to lamination, assembly, milling, and joint integrity. Joint Integrity states the joints will remain secure and that the planks will align properly.

Lifetime Performance Warranty (Fade-Stain-Wear)

CF warrants Columbia Classic™ and Columbia Clic™ for residential use, in their original manufactured state, to the original purchaser only, for as long as you own your home. Columbia warrants the surface will not wear-through, fade or stain under normal use.

Lifetime Moisture Damage

The Lifetime Moisture Damage Warranty covers topical moisture encountered during normal household use. Occurrences such as spilled liquids, wet shoes, or dripping when exiting the tub or shower will not harm the floor. The warranty covers only climate controlled residential interior installations. This warranty does not cover damages normally covered by homeowner's insurance such as flooding, leaking pipes or household appliances, hydrostatic pressure or natural disasters.

The Best Lifetime Warranty

No one offers better assurance for your flooring

- No Stain
- No Fade
- No Wear
- Structure – Includes Joint Integrity
- Moisture

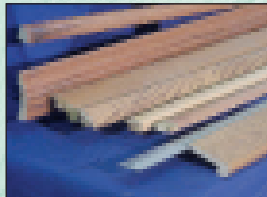


Columbia Clicette™ Warranties

Columbia Flooring™ (CF) warrants Columbia Clicette for residential use, in the original manufactured state, to the original purchaser for a period of 15 years.

Columbia Mouldings Warranty

Columbia mouldings will last as long as your Columbia Floors. We warrant our mouldings with our Lifetime Warranty that is unmatched in the industry. If your moulding should fade, stain wear-through or sustain water damage, under normal use, we will replace the moulding free of charge.



Columbia Clic™ & Columbia Classic Clic™ Maintenance

Columbia Flooring (CF) is virtually maintenance-free. Routine cleaning requires you only to vacuum, use a dust mop, or a damp (not wet) mop, and dry with a clean, white, cotton cloth. The only product that you will need to use to clean your floor on a regular basis is CF Flooring Cleaner. (shown below)



Helpful Hints

- Regularly damp mop or vacuum to remove sand and dirt, as they may scratch your floor.
- Avoid saturating the floor with water.
- Use felt protectors under heavy pieces of furniture.
- Use caution when moving large appliances such as refrigerators and ranges.
- Place mats at exterior doorways.

Important Preventative Maintenance Steps

- Do not use soap-based detergents, oil soaps, or one-step clean-and-shine type products.
- Do not use steel wool, abrasive cleaners, or scouring powder, as they will scratch your floor.
- Never wax or polish your CF laminate floor.